



ICISF CONFERENCES

*The latest training and education on
Comprehensive Crisis Intervention Systems*



Detroit, MI
August 6-9, 2009

Bakersfield, CA
September 16-19, 2009

Boston, MA
September 30-October 4, 2009

Chicago, IL
October 21-25, 2009

Nashville, TN
November 11-15, 2009

San Diego, CA
December 3-6, 2009

Who Should Attend:

This ICISF Regional Conference is a must-attend experience for anyone working in the fields of:

- Crisis Intervention
- Disaster Response
- Education
- Emergency Services
- Employee Assistance
- Healthcare
- Homeland Security
- Human Resources
- Mental Health
- Military
- Spiritual Care
- Transportation
- Traumatic Stress



INTERNATIONAL CRITICAL INCIDENT STRESS FOUNDATION
3290 Pine Orchard Lane, Suite 106, Ellicott City, MD 21042
Tel. (410) 750-9600 • Fax (410) 750-9601 • Emergency (410) 313-2473
Website www.ICISF.org

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3 Easy Ways to Register:



Secure Online:

www.icisf.org/registration

Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See details and restrictions on page 21.



Mail to:

ICISF
3290 Pine Orchard Lane, Ste. 106
Ellicott City, MD 21042



Fax to:

(410) 750-9601

**Register by early registration deadline
to receive lowest rate**

FROM THE DESK OF
DONALD R. HOWELL
ICISF EXECUTIVE DIRECTOR

Dear Colleague:

Within the pages of this brochure you'll find information about all of the ICISF Regional Conferences being held in the second half of 2009. We've made it easier to find out where a particular course will be held, including those courses you might need to complete your Certificate of Specialized Training. We hope you find this format easy to use and that it will assist you in planning your training budget. We look forward to receiving your feedback.

The need for trained crisis responders has never been greater. War, terrorism, school shootings, and natural disasters, as well as various "small-scale" critical incidents with significant local impact take their emotional toll on those directly and indirectly involved. By attending an ICISF conference, you will become a part of a caring community of thousands trained to help the helpers and others impacted by traumatic events.

The multi-phase, multi-tactic process known as Critical Incident Stress Management has become the standard of care utilized by agencies and communities across the U.S. and around the World when emergency mental health assistance is needed after a crisis. I encourage you to attend these conferences to increase your knowledge and expand your network. Consider participating in the "CISM Town Hall Meeting" which will be held at each conference and consider becoming an ICISF member to maintain your connection with this community of committed and caring people.

Warmest regards,









Don

Donald R. Howell
Executive Director

ICISF Mission Statement






















































The mission of the International Critical Incident Stress Foundation, Inc. is to provide leadership, education, training, consultation, and support services in comprehensive crisis intervention and disaster behavioral health services to the emergency response professions, other organizations, and communities worldwide.

2009 Schedule of ICISF Courses by Location

CERTIFICATE OF SPECIALIZED TRAINING LEGEND	
Core Classes 	Schools & Children 
Emergency Services 	Spiritual Care 
Electives 	Substance Abuse 
Mass Disasters & Terrorism 	Workplace & Industry 

See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives



COURSE	DT	BK	BS	CH	NA	SD
CORE COURSES						
Group Crisis Intervention 	8/7-9*	9/16-17	9/30-10/2*	10/21-23*	11/11-13*	12/4-6*
Individual Crisis Intervention and Peer Support 	8/7-9*	9/18-19	9/30-10/2*	10/21-23*	11/11-13*	12/4-6*
Individual Crisis Intervention and Peer Support & Group Crisis Intervention 	8/7-9*		9/30-10/2*	10/21-23*	11/11-13*	12/4-6*
<i>* Combined 3-day class. See page 9-10 for Individual Crisis Intervention and Peer Support & Group Crisis Intervention 3-day class description.</i>						
Suicide Prevention, Intervention, and Postvention 			10/3-4	10/22-23		12/3-4
Advanced Group Crisis Intervention 		9/18-19		10/24-25	11/14-15	12/5-6
Strategic Response to Crisis 	8/6-7		10/3-4		11/14-15	
The Changing Face of Crisis and Disaster Mental Health Intervention: A Competency-Based Update  				10/25	11/14	
ADDITIONAL COURSES						
Best Practices for the CISM Instructor 				10/25	11/14	
Building Skills for Crisis Intervention Teams 					11/12-13	
Changing Perspectives of Disaster - An Interactive Journey  					11/12-13	
CISM Application With Children  			10/1-2			12/5-6
CISM When Disaster Strikes: Linking Emergency Management with Stress Management  	8/6-7					
Comprehensive Crisis Preparation & Response for the Workplace  		9/18-19			11/12-13	12/5-6
Corporate Crisis Response: CISM in the Workplace  				10/24-25		
Domestic Terrorism and Weapons of Mass Destruction: A CISM Perspective  	8/8-9					
Emotional and Spiritual Care in Disasters  				10/22-23		
Families and CISM: Developing A Comprehensive Program  					11/14-15	
From Battlefield to Street: One Uniform to Another 			10/3-4			
From Trauma to Addictions  				10/24-25		12/3-4
Grantwriting: A Management Strategy 			10/3-4			
Grief Following Trauma  			10/1-2			
Law Enforcement Perspectives for CISM Enhancement  	8/8-9					
Line of Duty Death: Preparing the Best for the Worst  					11/14-15	12/3-4
Managing School Crises: From Theory to Application  	8/6-7					12/3-4
Pastoral Crisis Intervention  			9/30-10/2*			
Pastoral Crisis Intervention II  			9/30-10/2*			
<i>* Combined 3-day class. See page 17 for Pastoral Crisis Intervention AND Pastoral Crisis Intervention II.</i>						
Psychological First Aid 	8/6					12/3
Psychotraumatology For Clinicians: A Cognitive Therapeutic Approach 				10/24		
Resilience Training to Improve Mental Health and Performance Under Pressure 		9/16-17	10/1-2			
Staff Support in the Healthcare Setting  	8/8-9					
TEAM: Team Evolution and Management 		9/16-17				
Terrorism: Psychological Impact and Implications  				10/22-23		
Thought Field Therapy						12/5-6
Understanding Human Violence: Survival Information for Emergency Services Personnel and Counselors  			10/3-4			
Working With Victims of Individual and Mass Crimes 					11/12-13	12/5-6

Conference Locations

DETROIT, MI

Conference Location:
 DoubleTree Hotel Dearborn
 5801 Southfield Freeway
 Detroit, MI 48228

Tel. 313-336-3340 Fax 313-336-7037

Book your room by **July 20, 2009** to receive room rate of \$119.00.*

Register on
pg. 22

Thu Aug 6	Fri Aug 7	Sat Aug 8 & Sun Aug 9
Psychological First Aid	Group Crisis & Individual Crisis Intervention	
Strategic Response to Crisis	Domestic Terrorism and Weapons...	
CISM: When Disaster Strikes...	Law Enforcement Perspectives...	
Managing School Crises...	Staff Support in the Healthcare...	

Register by **July 20, 2009** to receive the lowest registration rate.

Hosted by:
 Neighborhood Service Organization
 Wayne County CISM Team

Local Detroit Information:
 Chuck Watson
 313-961-1060
 cismteam@nso.org

BAKERSFIELD, CA

Conference Location:
 San Joaquin Community Hospital
 2615 Chester Avenue, Bakersfield

Conference Hotel:

Marriott Bakersfield at the Convention Center
 801 Truxton Ave
 Bakersfield, CA 93301

Tel. 661-323-1900 Fax 661-323-2844

Book your room by **August 31, 2009** to receive room rate of \$84.00.*

Register on
pg. 23

Wed Sep 16 & Thu Sep 17	Fri Sep 18 & Sat Sep 19
Group Crisis Intervention	Individual Crisis Intervention
Resilience Training to Improve Mental...	Advanced Group Crisis Intervention
TEAM: Team Evolution and Management	Comprehensive Crisis Preparation...

Register by **August 31, 2009** to receive the lowest registration rate.

Hosted by:



Local Bakersfield Information:
 Jewelle Scales 661-868-0584
 jscales@co.kern.ca.us

BOSTON, MA

Conference Location:
 Sheraton Braintree Hotel
 37 Forbes Road
 Braintree, MA 02184
 Tel. 781-848-0600
 Fax 781-843-8807

Book your room by **September 14, 2009** to receive room rate of \$159.00.*

Register on
pg. 24

Wed Sep 30	Thu Oct 1	Fri Oct 2	Sat Oct 3	Sun Oct 4
Group Crisis & Individual Crisis Intervention...		Suicide Prevention...		
Pastoral Crisis Intervention I & II		Strategic Response to Crisis		
	CISM Application with Children	From Battlefield to Street...		
	Grief Following Trauma	Grantwriting...		
	Resilience Training to Improve..	Understanding Human Violence..		

Register by **September 14, 2009** to receive the lowest rate.

Hosted by:



Local Boston Information:
 Christine Hamilton 617-745-2115
 chrishamilton@fallonambulance.com
 Meghan O'Connor 617-745-2173
 moconnor@fallonambulance.com

CHICAGO, IL

Conference Location:
 Marriott Chicago Oakbrook
 1401 West 22nd Street
 Oak Brook, IL 60523
 Tel. 800-228-9290 or 630-573-8555
 Fax 630-573-1026

Book your room **October 5, 2009** to receive room rate of \$99.00.*

Register on
pg. 25

Wed Oct 21	Thu Oct 22	Fri Oct 23	Sat Oct 24	Sun Oct 25
Group Crisis & Individual Crisis Intervention...		Advanced Group Crisis...		
	Suicide Prevention...	Corporate Crisis Response		
	Emotional and Spiritual Care...	From Trauma to Addictions		
	Terrorism: Psychological...	Psycho-traumatology	Best Training Practices	
			Changing Face of Crisis.	

Register by **October 5, 2009** to receive the lowest rate.

Hosted by:



Local Chicago Information:
 Jen Markewych 708-214-6259

* A limited number of rooms have been reserved at a special discount rate for conference attendees. These rates are guaranteed until the date indicated or until the block sells out, whichever comes first.

NASHVILLE, TN

Conference Location:
 Radisson Hotel at Opryland
 2401 Music Valley Drive
 Nashville, TN 37214
 Tel. 615-889-0800
 Fax 615-889-6328

Register on
pg. 26

Book your room by **October 26, 2009** to receive room rate of \$109.00.*

Wed Nov 11	Thu Nov 12	Fri Nov 13	Sat Nov 14	Sun Nov 15
Group Crisis & Individual Crisis Intervention...		Advanced Group Crisis...		
Building Skills...		Strategic Response to Crisis		
Changing Perspectives in Disaster...		Families and CISM...		
Comprehensive Crisis Preparation...		Line of Duty Death...		
Working with Victims		Best Training		
		Changing Face of Crisis..		

Register by **October 26, 2009** to receive the lowest rate.

Hosted by:



CENTERSTONE

Local Nashville Information:

Becky Stoll 615-460-4481

Susan Gillpatrick 615-460-4445

SAN DIEGO, CA

Conference Location:
 Crowne Plaza San Diego
 2270 Hotel Circle North
 San Diego, CA 92108
 Tel. 619-297-1101
 Fax 619-297-6049

Register on
pg. 27

Book your room by **November 16, 2009** to receive room rate of \$120.00.*

Thu Dec 3	Fri Dec 4	Sat Dec 5	Sun Dec 6
Psychological First Aid	Group Crisis & Individual Crisis Intervention		
Suicide Prevention, Intervention...		Advanced Group Crisis Intervention	
From Trauma to Addictions		CISM Application with Children	
Line of Duty Death...		Comprehensive Crisis Preparation...	
Managing School Crises...		Thought Field Therapy	
		Working with Victims...	

Register by **November 16, 2009** to receive the lowest rate.

Hosted by:



Local San Diego Information:

Leslie Fadem 619-957-3660

fademmft@aol.com



Bring ICISF training to your area

*The latest training and education on
Comprehensive Crisis Intervention Systems*

Speakers Bureau Program

- Dynamic speakers
- Avoid travel costs - train your staff at your site
- Highest quality professional programs
- Wide variety of stress, crisis intervention and disaster psychology courses
- Specialized topics to suit your needs
- Keynotes, General Sessions and Breakouts

Host a 2010 Regional Conference

- Earn Scholarships to attend classes
- Choose classes to suit your training needs
- Earn a portion of the conference net profit
- Network with other CISM Practitioners from around the World
- Discuss issues facing you or your team with ICISF faculty & staff

Continuing Education

The International Critical Incident Stress Foundation, Inc. (ICISF) is approved by the **American Psychological Association** to sponsor continuing education for psychologists. ICISF maintains responsibility for this program and its content. **CE credit for psychologists** is granted on a one credit per one contact hour basis (refer to course descriptions for Contact Hours & CE Credits - not all courses offer APA CE credits). If applying for CE Credits for psychologists, please request CE Credit Application and instructions upon arrival at the conference. Psychologists are required to verify attendance as instructed at the conference and to complete an evaluation form for each course attended. CE Credit Application Packets are to be mailed to ICISF post-conference along with the application fee of \$18.00. Complete instructions will be provided at the conference registration desk.

Professional Development Hours (PDHs) are available for **Employee Assistance Professionals** for courses offered at this conference. The number of approved PDHs depends on the course selected, and is equal to the number of contact (instructional) hours for that course. Upon arrival at the conference, please request a Training Attendance Record form and instructions at the conference registration desk; EACC Approval Numbers, content areas and approved number of PDHs for each course will be included in this material.

All courses offered at an ICISF conference meet the qualifications for 7, 13 or 14 hours (depending on the course attended) of continuing education credit for MFTs and/or LCSWs as required by the **California Board of Behavioral Sciences (CA BBS)**. Provider Approval No. PCE 2033. California-resident MFTs and LCSWs must pick up an MFT/LCSW CE Hour Application and instructions at the conference registration desk. There is an application fee of \$15. Non-California MFTs and LCSWs: it is possible that your state licensing board will recognize CE Hours from the CA BBS; please check with your licensing board to determine this.

All courses offered at this conference meet the qualifications for 7, 13 or 14 hours (depending on the course attended) of contact hours for **National Certified Addiction Counselors by NAADAC, The Association for Addiction Professionals**, Provider Approval No. 497. Please request CE Hour instructions at the conference registration desk.

Certifications

All courses offered by ICISF meet partial requirements for individuals seeking certification from the Association of Traumatic Stress Specialists (ATSS) as a Certified Trauma Specialist (CTS), Certified Trauma Responder (CTR), and/or Certified Trauma Services Specialist (CTSS) designation. ATSS offers board certification to qualified individuals who provide services, intervention, and treatment in the field of traumatic stress. Those seeking certification from ATSS must present evidence of attendance for specific courses. For information regarding certification or ATSS membership, call (800) 991-ATSS (2877) or visit the ATSS web site at www.ATSS.info.

Membership in the International Critical Incident Stress Foundation, Inc. (ICISF) is open to any individual, full- or part-time, career or volunteer, involved in emergency services, disaster relief, counseling, training, or other aspects of emergency services operations or support services, who wish to gain or to continue to develop knowledge of stress, crisis, and their effects. The majority of ICISF members are law enforcement officers, paramedics, firefighters, nurses, physicians, communication officers, emergency medical technicians, educators, psychologists, clergy personnel, social workers, airline personnel, employee assistance program staff, emergency service administrators, and disaster assistance personnel. Students in the above professions and support personnel are also eligible to join ICISF.

ICISF Membership

Level One Membership Benefits

- Membership in ICISF places the member in an international network of Critical Incident Stress Management teams, service providers, administrators, commercial and industrial services, researchers, and educators who function in a field of activity associated with critical incident stress and post trauma syndromes.
- Members receive the quarterly ICISF newsletter, *LifeNet*, which provides important updates on Critical Incident Stress and psychological trauma.
- Each member receives a certificate of membership, a wallet card, back issues of *LifeNet* (as available), updates on new procedures and current educational programs.
- Members are eligible for a 15% tuition discount on all education and training programs sponsored by ICISF.
- Routine critical incident stress consultation without charge.
- Emergency critical incident stress consultation without charge.
- Regular mailings announcing ICISF activities.

Level Two Membership Benefits

- Level Two Members will receive all of the benefits associated with Level One Membership, plus
- Level Two members will receive a subscription (concurrent with their membership) to the International Journal of Emergency Mental Health at a substantially discounted rate.

This journal is the essence of a practitioner's journal. It combines the latest information on crisis intervention case studies, program development, research, literature reviews, book reviews and, in a section entitled "Emergency Mental Health Updates" it reviews important research from other journals.

	Level One Membership		Level Two Membership*	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

*The journal portion of the membership fee is not tax deductible as a 501(c)3 contribution. However this may be deductible as an ordinary business expense. Please check with your tax advisor.

ICISF offers an optional, voluntary "Certificate of Specialized Training" program in Critical Incident Stress Management (CISM) designed to document the completion of a standardized curriculum in Crisis Intervention. Six specific, not mutually exclusive, Certificates of Specialized Training program tracks may be awarded upon provision of appropriate documentation showing completion of the required courses.

CORE CURRICULUM: Requirements for all Program Tracks

(1) All three of these courses required

- ⇒ Group Crisis Intervention
- ⇒ Individual Crisis Intervention and Peer Support
- ⇒ Suicide Prevention, Intervention and Postvention

(2) Plus one of these courses required...

- ⇒ Advanced Group Crisis Intervention
- OR
- ⇒ Strategic Response to Crisis

(3) And...

- ⇒ The Changing Face of Crisis and Disaster Mental Health Intervention: A Competency-based Update
If you have taken either the Group Crisis Intervention or Individual Crisis Intervention and Peer Support course after January 1, 2007, you are exempt from this requirement.

Specialty Courses (below) and Elective Courses (pg. 8) also required to complete any program track

Specialty Curriculum: Two courses required for all Program Tracks

Emergency Services

Two of these Courses Required

- ⇒ Behavioral Emergencies: Survival Strategies for Emergency Services and Counselors
- ⇒ Families and CISM: Developing a Comprehensive Program
- ⇒ Law Enforcement Perspectives for CISM Enhancement
- ⇒ Line of Duty Death: Preparing for the Best for the Worst
- ⇒ Stress Management for the Trauma Services Provider

Core Curriculum and Electives Courses also required to complete this program track

Mass Disasters & Terrorism

Two of these Courses Required

- ⇒ Changing Perspectives of Disaster- An Interactive Journey
- ⇒ CISM: When Disaster Strikes: Linking Emergency Management With Stress Management
- ⇒ Domestic Terrorism and Weapons of Mass Destruction: A CISM Perspective
- ⇒ Terrorism: Psychological Impact and Implications

Core Curriculum and Electives Courses also required to complete this program track

Schools & Children Crisis Response

This Course Required

- ⇒ CISM Application with Children

One of these Courses Required

- ⇒ Managing School Crises: From Theory to Application
- ⇒ Responding to School Crises: An Integrated Multi-Component Crisis Intervention Approach

Core Curriculum and Electives Courses also required to complete this program track

Spiritual Care in Crisis Intervention

Two of these Courses Required

- ⇒ Emotional and Spiritual Care in Disasters
- ⇒ Grief Following Trauma
- ⇒ Pastoral Crisis Intervention
- ⇒ Pastoral Crisis Intervention II

Core Curriculum and Electives Courses also required to complete this program track

Substance Abuse Crisis Response

Both of these Courses Required

- ⇒ From Trauma to Addictions
- ⇒ Stress Management for the Trauma Services Provider

Core Curriculum and Electives Courses also required to complete this program track

Workplace & Industrial Applications

Two of these Courses Required

- ⇒ Comprehensive Crisis Preparation & Response for the Workplace
- ⇒ Corporate Crisis Response: CISM in the Workplace
- ⇒ Early Intervention and Crisis Response in EAP and Behavioral Healthcare Settings
- ⇒ Staff Support in the Healthcare Setting
- ⇒ Understanding Human Violence: A Primer for Emergency Services Personnel & Counselors

Core Curriculum and Electives Courses also required to complete this program track

Turn page for list of Elective Courses

Certificate of Specialized Training

Electives: Two days of training required for all Program Tracks

One 2-day class from list below OR Two 1-day classes from list below

Core Curriculum and Specialty Curriculum also required to complete any program track

2 Day Programs

- ⇒ Assaulted Staff Action Program (ASAP): Coping with the Psychological Aftermath of Violence
- ⇒ Behavioral Emergencies: Survival Strategies for Emergency Services and Counselors
- ⇒ Building Skills for Crisis Intervention Teams
- ⇒ Changing Perspectives of Disaster - An Interactive Journey
- ⇒ CISM: Applications with Air Medical and Critical Care Transport
- ⇒ CISM Application with Children
- ⇒ CISM: When Disaster Strikes: Linking Emergency Management with Stress Management
- ⇒ Compassion Fatigue
- ⇒ Comprehensive Crisis Preparation & Response for the Workplace
- ⇒ Corporate Crisis Response: CISM in the Workplace
- ⇒ Domestic Terrorism and Weapons of Mass Destruction: A CISM Perspective
- ⇒ Early Intervention and Crisis Response in EAP and Behavioral Healthcare Settings
- ⇒ Emotional and Spiritual Care in Disasters
- ⇒ Ethics for Traumatologists: A Workshop for Clinicians, Responders, Researchers, Educators and Consultants in the Trauma Field
- ⇒ Families and CISM: Developing a Comprehensive Program
- ⇒ From Battlefield to Street: One Uniform to Another
- ⇒ From Trauma to Addictions
- ⇒ Grief Following Trauma
- ⇒ Law Enforcement Perspectives for CISM Enhancement
- ⇒ Line of Duty Death: Preparing the Best for the Worst
- ⇒ Managing School Crises: From Theory to Application
- ⇒ Pastoral Crisis Intervention
- ⇒ Pastoral Crisis Intervention II
- ⇒ Preventing Youth Violence
- ⇒ Resilience Training to Improve Mental Health and Performance Under Pressure
- ⇒ Responding to School Crises: An Integrated Multi-Component Crisis Intervention Approach
- ⇒ Staff Support in the Healthcare Setting
- ⇒ Stress Management for the Trauma Services Provider
- ⇒ TEAM: Team Evolution and Management
- ⇒ Terrorism: Psychological Impact and Implications
- ⇒ Understanding Human Violence: A Primer for Emergency Services Personnel & Counselors
- ⇒ Working With Victims of Individual and Mass Crimes

1 Day Programs

- ⇒ Best Practices for the CISM Instructor
- ⇒ Psychological First Aid
- ⇒ Psychotraumatology For Clinicians: A Cognitive Therapeutic Approach
- ⇒ The Changing Face of Crisis and Disaster Mental Health Intervention: A Competency-based Update
- ⇒ Treatment of Complex PTSD

The Certificate of Specialized Training Program certificate does not indicate competence in the field, but rather completion of the curriculum.

For more information, visit our website, www.ICISF.org, or contact Michelle Parks, "Certificate of Specialized Training" Program Coordinator mparks@icisf.org.

Group Crisis Intervention

Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings, and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

This course is designed for anyone in the fields of Business & Industry, Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Program Highlights:

- Relevant research findings
- Relevant recommendations for practice
- Incident assessment
- Strategic intervention planning
- Resistance, resiliency, recovery continuum
- Large group crisis interventions
- Small group crisis interventions
- Adverse outcome associated with crisis intervention
- Reducing risks
- Critical Incident Stress Debriefing (CISD)

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE credits for psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 CE Credits for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of "Group Crisis Intervention" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI	AUG 7-9*
Presented by Dennis Potter, LMSW, FAAETS	
BAKERSFIELD, CA	SEP 16-17
Presented by Jeffrey T. Mitchell, PhD, CTS	
BOSTON, MA	SEP 30- OCT 2*
Presented by Jeffrey T. Mitchell, PhD, CTS	
CHICAGO, IL	OCT 21-23*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	
NASHVILLE, TN	NOV 11-13*
Presented by Jeffrey T. Mitchell, PhD, CTS	
SAN DIEGO, CA	DEC 4-6*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	

*Combined 3-day class. See page 10 for Individual Crisis Intervention and Peer Support & Group Crisis Intervention 3-day class description.

Individual Crisis Intervention and Peer Support

Crisis Intervention is NOT psychotherapy; rather, it is a specialized acute emergency mental health intervention which requires specialized training. As physical first aid is to surgery, crisis intervention is to psychotherapy. Thus, crisis intervention is sometimes called "emotional first aid". This program is designed to teach participants the fundamentals of, and a specific protocol for, individual crisis intervention.

This course is designed for anyone who desires to increase their knowledge of individual (one-on-one) crisis intervention techniques in the fields of Business & Industry, Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Program Highlights:

- Psychological crisis and psychological crisis intervention
- Resistance, resiliency, recovery continuum
- Critical incident stress management
- Evidence-based practice
- Basic crisis communication techniques
- Common psychological and behavioral crisis reactions
- Putative and empirically-derived mechanisms
- SAFER-Revised model
- Suicide intervention
- Risks of iatrogenic "harm"

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 CE Credits for National Certified Addiction Counselors OR 1.3 General CEUs from UMBC

Completion of "Individual Crisis Intervention and Peer Support" and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI	AUG 7-9*
Presented by Dennis Potter, LMSW, FAAETS	
BAKERSFIELD, CA	SEP 18-19
Presented by Patricia L. Tritt, RN, MA	
BOSTON, MA	SEP 30- OCT 2*
Presented by Jeffrey T. Mitchell, PhD, CTS	
CHICAGO, IL	OCT 21-23*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	
NASHVILLE, TN	NOV 11-13*
Presented by Jeffrey T. Mitchell, PhD, CTS	
SAN DIEGO, CA	DEC 4-6*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	

*Combined 3-day class. See pg 10 for Individual Crisis Intervention and Peer Support & Group Crisis Intervention 3-day class description.

CERTIFICATE OF SPECIALIZED TRAINING LEGEND

Core Classes 
Emergency Services 

Electives 
Mass Disasters & Terrorism 

Schools & Children 
Spiritual Care 

Substance Abuse 
Workplace & Industry 

See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives

Individual Crisis Intervention and Peer Support & Group Crisis Intervention

This 3-day course combines ALL of the content of ICISF's Individual Crisis Intervention and Peer Support & Group Crisis Intervention courses. Refer to both of these class descriptions on page 9 for details. **Please look closely at the times for this class since they vary from other classes being offered at ICISF conferences. Only those attending all hours of class will be issued certificates. Please plan travel accordingly.**

Three-Day Course: 8:00 a.m. - 6:00 p.m.

27 Contact Hours; 27 CE Credits for Psychologists; 27 PDHs for EAPs; 27 CE Hours for Calif. MFTs & LCSWs; 27 Contact Hours for National Certified Addiction Counselors; OR 2.7 general CEUs from UMBC

Completion of "Individual Crisis Intervention and Peer Support" & "Group Crisis Intervention" and receipt of a certificate indicating full attendance (27 Contact Hours) qualifies as two CORE classes in ICISF's Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI	AUG 7-9*
Presented by Dennis Potter, LMSW, FAAETS	
BOSTON, MA	SEP 30- OCT 2*
Presented by Jeffrey T. Mitchell, PhD, CTS	
CHICAGO, IL	OCT 21-23*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	
NASHVILLE, TN	NOV 11-13*
Presented by Jeffrey T. Mitchell, PhD, CTS	
SAN DIEGO, CA	DEC 4-6*
Presented by George S. Everly, Jr., PhD, FAPM, CTS	

Suicide Prevention, Intervention and Postvention

Why do people kill themselves? How do I ask someone if they are feeling suicidal? What do I do if they say they ARE suicidal? How do I deal with the strong emotions suicide generates? This course will provide answers for these and other questions many of crisis interventionists have about suicide. It will provide participants with basic information about suicide as well as help participants develop practical skills for prevention, intervention and postvention. Small group role plays will allow participants to apply the suggested techniques as they are learned.

This course is open to anyone who wishes to learn more about intervening across the suicide spectrum. Professionals from the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress may all benefit.

- Common myths about suicide
- Risk factors for suicidal behavior
- Frequent motivations for suicide
- Problem solving methods
- Effective intervention strategies
- Elements of effective postvention
- Elements of survivor grief
- Community referral sources
- "Mini-lecture" on suicide
- Feelings and reactions of suicide survivors

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE credits for psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 CE Credits for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of "Suicide Prevention, Intervention and Postvention" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA	OCT 3-4
Presented by Denise J. Thompson, LCSW	
CHICAGO, IL	OCT 22-23
Presented by Daniel W. Clark, PhD	
SAN DIEGO, CA	DEC 3-4
Presented by Jeffrey T. Mitchell, PhD, CTS	

Advanced Group Crisis Intervention

Designed to provide participants with the latest information on critical incident stress management techniques and post-trauma syndromes, the Advanced Group Crisis Intervention builds on the knowledge base which was obtained through the Group Crisis Intervention program and/or in publications. At the conclusion of this course, participants will have been exposed to specific, proven strategies to intervene with those suffering the ill effects of their exposure to trauma. Emphasis will be on advanced defusings and debriefings in complex situations.

This course is designed for EAP, human resources and public safety personnel, mental health professionals, chaplains, emergency medical services providers, firefighters, physicians, police officers, nurses, dispatchers, airline personnel and disaster workers who are already trained in the critical incident stress debriefing format. It will also be useful for those working extensively with traumatized victims from various walks of life.

This course requires previous training and experience. ICISF's "Group Crisis Intervention" should be viewed as a prerequisite.

Program Highlights:

- Relevant research findings
- Managing complex group oriented crisis interventions
- Nature and importance of incident assessment
- Strategic intervention planning
- Comprehensive, integrated, systematic and multi-component CISM
- Concepts of enhanced group processes
- Significantly delayed interventions
- "Multiple incident CISM"
- Suicide of a colleague
- Small group crisis support sessions after a disaster

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 CE Credits for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of "Advanced Group Crisis Intervention" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

BAKERSFIELD, CA	SEP 18-19
Presented by Jeffrey T. Mitchell, PhD, CTS	
CHICAGO, IL	OCT 24-25
Presented by Becky Stoll, LCSW, CTS	
NASHVILLE, TN	NOV 14-15
Presented by Lt Col Charles E. Woods, USAF	
SAN DIEGO, CA	DEC 5-6
Presented by Jeffrey T. Mitchell, PhD, CTS	

Strategic Response to Crisis

Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISF's "Group Crisis Intervention" and "Individual Crisis Intervention and Peer Support" should be viewed as prerequisites.

Program Highlights:

- Strategic planning as it applies to crisis intervention
- National Incident Management System and crisis intervention
- Elements of Effective Planning
- Steps in Developing the Plan
- Planning process in assessing target populations
- Determining the type, timing and resources necessary
- Assisting large numbers of people involved in a crisis
- The most important crisis intervention tactics
- Managing a complicated or large scale crisis event

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 general CEUs from UMBC

Completion of "Strategic Response to Crisis" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

- DETROIT, MI** **AUG 6-7**
 Presenter to be determined
- BOSTON, MA** **OCT 3-4**
 Presented by B. Anne Balboni, PsyD
- NASHVILLE, TN** **NOV 14-15**
 Presented by Dennis Potter, LMSW, FAAETS

The Changing Face of Crisis and Disaster Mental Health Intervention: A Competency-based Update

The field of crisis and disaster mental health intervention is rapidly changing. Keeping up with the current research and changes can be difficult, at best. The purpose of this workshop is to provide participants with an integrated synopsis of program innovations, consensus reviews, and research findings relevant to crisis and disaster mental health intervention. As the ICISF curriculum has undergone significant changes in the last 12 months, this workshop is offered as a "one stop shopping" opportunity to gain the latest information on issues and changes that are essential to the domains of critical incident stress management, crisis and disaster response.

This is a competency-based workshop that will serve to satisfy ICISF requirements for ICISF Trained Trainers and those seeking Certificates of Advanced Training. This workshop is intended for anyone who has an interest in crisis and disaster mental health intervention.

Program Highlights:

- Consensus recommendations for disaster mental health
- Foundations of psychological triage
- Reviews of research findings
- Innovations in critical incident response
- Recommendations on practice guidelines
- Evolving lessons learned

One-Day Course: 8:30 a.m. - 5:00 p.m.

7 Contact Hours; 7 CE Credits for Psychologists; 7 PDHs for EAPs; 7 CE Hours for Calif. MFTs & LCSWs; 7 Contact Hours for National Certified Addiction Counselors; OR 7 General CEUs from UMBC

Completion of "The Changing Face of Crisis and Disaster Mental Health Intervention: A Competency-based Update" and receipt of a certificate indicating full attendance (7 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

- CHICAGO, IL** **OCT 25**
NASHVILLE, TN **NOV 14**
 Presented by George S. Everly, Jr., PhD, FAPM, CTS

Additional Courses

"Best Training Practices" for the CISM

Instructor

In today's high tech, fast paced world, having content knowledge and teaching experience is only a small part of being an effective trainer. Keeping your audience engaged throughout a course requires using innovative styles of learning, imaginative Power Point presentations, and creative interactions. Great presentation style will make the difference between a participant leaving the class with just the content or leaving and being able to retain and utilize the knowledge learned.

This course is designed for current and aspiring ICISF Approved Instructors and will help trainers of all levels to improve their skills by earning positive evaluations and feedback. Participants will be encouraged to share their best teaching practices.

Program Highlights:

- Characteristics of Adult Learners
- Positive Learning Environments
- Using the proper equipment
- Embedding Power Point with video clips
- "Team Teaching"
- Developing and Managing Learning Activities
- Marketing CISM Training

One-Day Course: 8:30 a.m. - 4:30 p.m.

7 Contact Hours; 7 CE Credits for Psychologists; 7 PDHs for EAPs; 7 CE Hours for Calif. MFTs & LCSWs; 7 Contact Hours for National Certified Addiction Counselors; OR .7 General CEUs from UMBC

Completion of "Best Training Practices" for the CISM Instructor" and receipt of a certificate indicating full attendance (7 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

- CHICAGO, IL** **OCT 25**
NASHVILLE, TN **NOV 14**
 Presenter to be determined

CERTIFICATE OF SPECIALIZED TRAINING LEGEND			
Core Classes 	Electives 	Schools & Children 	Substance Abuse 
Emergency Services 	Mass Disasters & Terrorism 	Spiritual Care 	Workplace & Industry 
See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives			

Additional Courses

Building Skills for Crisis Intervention Teams

After learning the CISM techniques it is important to get the experience in using and maintaining the skills necessary to do quality interventions. This program has been designed to provide participants with direct application and practice of skills of crisis intervention techniques. The program emphasizes a broadening of the knowledge base concerning critical incident stress management interventions as well as the practice of each application. Participants will learn some training techniques and activities that they might use to assist their teams in additional skill building.

This program has been developed for Employee Assistance Programs, human resources staff, public safety personnel, mental health professionals, chaplains, paramedics, firefighters, physicians, police officers, nurses, dispatchers, airline personnel and disaster workers to increase mastery and confidence in the skills learned during the CISM core courses.

Program Highlights:

- Skills in organizing appropriate CISM responses
- Conducting Crisis Management Briefings
- Participate as a Team member and a “participant” of an event
- Appropriate CISM activities for a variety of incidents
- Range of CISM techniques within the CISM process
- Understanding of CISM principles for each activity
- “Teaching” phases in each type of CISM experience
- Defusing steps and purposes
- Alternative techniques to accomplish the goals of CISM
- One on one skills using CISM process

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of “Building Skills for Crisis Intervention Teams” and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

NASHVILLE, TN NOV 12-13
Presented by Dennis Potter, LMSW, FAAETS

Changing Perspectives of Disaster – An Interactive Journey

This interactive workshop is designed to examine the origins and development of crisis theory and emergency management systems, the changing context and appearance of disaster in the 21st Century and present research in the areas of trauma and resilience. Participants of this course will expand their understanding of what comprises preparedness, response, and recovery in domestic and international disaster and the wider implications of psychological trauma and behavioral health interventions.

This course is designed for Emergency Service personnel including managers and planners, mental health professionals, peer counselors, and CISM teams.

Program Highlights:

- Development of Crisis Theory
- Types and stages of Disaster
- Psychosocial impact of disaster
- Impact of disaster on community infrastructure
- Emergency Management in the United States
- Roles and Responsibilities of government and non-government agencies
- Understanding stress, trauma, and resilience
- Behavioral health interventions
- Prevention of iatrogenic damage
- Emerging technological, biological and environmental threats

Two-Day Course: 8:30a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Changing Perspectives of Disaster - An Interactive Journey” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

NASHVILLE, TN NOV 12-13
Presented by Susan E. Hamilton, PhD

CISM Application with Children

Traumatic events involving children disturb and confuse both the children involved and the adult responders. Our children deserve the opportunity to heal from the frightening complications of childhood trauma. This class explores the developmental considerations and children’s trauma response from infancy through adolescence. Preventive, intervention and recovery strategies will assist the adult responding to traumatized children. This course will provide a venue for adults to gain comfort in their capability to assist traumatized children through a discussion of crisis management principles and the necessary modifications for children. Self-care for adult caregivers who recognize the need to heal our children is emphasized.

Adults working with traumatized children must deal with their feelings of inadequacy as they seek to assist a child in crisis. Most adults do not feel prepared to deal with the intense reactions of children. Parents, caregivers, educators, crisis management professionals and emergency service CISM peer team members can benefit from the preventive and intervention guidelines and practical crisis management strategies offered in this class.

Program Highlights:

- Recognizing high-risk traumatized children
- Partnership opportunities within the community
- Assessment considerations with the traumatized child
- Trauma and grief symptomatology
- Developmental considerations pertinent to the traumatized child
- Correct and ethical crisis intervention sensitive to a child
- Development of crisis response plans
- Adolescent suicide deaths and appropriate crisis response
- Parental, family and community influences
- Implications on caring adults when working with traumatized children

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “CISM Application with Children” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA OCT 1-2
SAN DIEGO, CA DEC 5-6
Presented by B. Anne Balboni, PsyD

CISM: When Disaster Strikes: Linking Emergency Management with Stress Management

The role of CISM Teams deployed to disaster areas needs to be aligned with the individuals and organizations who have preparedness, response, recovery and mitigation functions associated with the disasters. This course will serve as a basis upon which participants will have an opportunity to interact with others responsible for the provision of Emergency Management activities and decisions during disasters and major emergency situations. Utilizing concepts of Emergency Management and Critical Incident Stress Management, participants will engage in interactive exercises dealing with the various phases of Disaster Management.

This program is designed as a primer course for fire, police, emergency medical services, emergency managers, doctors, nurses, mental health professionals, clinicians, practitioners, current and future CISM Team members, chief executive officers of municipalities and governmental agencies, as well as CEOs of business and industry.

Program Highlights:

- Development of Emergency Management
- Life Cycle phases of Disaster
- Hazards and assessment of risks
- Vulnerability & human impact of hazards
- Areas of concern in disasters
- CISM Intervention to assist victims
- Means of coping with the stress of disorder

Two- Day Course: 8:30 a.m. – 4:30 p.m.

14 Contact Hours; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC; CE credits for Psychologists are not available for this course

Completion of “CISM: When Disaster Strikes: Linking Emergency Management with Stress Management” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI AUG 6-7
Presented by Douglas J. Mitchell, MPA

Comprehensive Crisis Preparation & Response for the Workplace



Every day thousands of people are exposed to traumatic events in their workplace which can have significant impact and cause a number of challenges for a company and its employees. The types of events they are exposed to are varied and most often unexpected. Tragic events impact the productivity and psychological health of employees, whether from workplace violence, sudden death, massive layoffs or a natural disaster. When a traumatic event occurs, many businesses are not adequately prepared and need guidance on how to respond.

This course is designed for anyone wanting to learn all aspects of assisting businesses in preparing for and responding to potential traumatic incidents in the workplace. Those who seek to provide Critical Incident Stress Management (CISM) services in the corporate field must possess a comprehensive understanding of how to interface with a wide variety of businesses and corporations.

Program Highlights:

- Critical incidents that can affect a workplace
- Industry-specific culture and risk factors
- Referral, site assessment, and consultation
- Entities involved in a corporate crisis
- Issues and challenges of HR in a crisis
- Psychological crisis, employee concerns and wellness
- Creating a crisis plan for a business
- Developing a Peer team within a business
- Appropriate CISM interventions within a workplace
- Getting started in workplace crisis preparation and response

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Comprehensive Crisis Preparation & Response for the Workplace” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BAKERSFIELD, CA SEP 18-19
NASHVILLE, TN NOV 12-13
SAN DIEGO, CA DEC 5-6
Presented by Susan Gillpatrick, MEd, LPC, CTS

Corporate Crisis Response: CISM in the Workplace



Business and industrial environments require a unique application of the ICISF model. Those who may be involved with or are currently offering CISM services to this setting require the knowledge of the CISM model as it applies to business and industry. Learn how to integrate CISM approaches with the realities of the work environment as well as models of prevention and intervention.

This course is designed to introduce the ICISF model to anyone currently working or potentially working in or with the business or industrial workplace.

Program Highlights:

- Elements of CISM approaches
- Complexities of the business/industrial environment
- Interfacing with supporting organizations
- Techniques to develop workplace interventions
- Develop pre-incident education programs
- Quickly assess what services are needed
- Working with an organization’s management
- Components to developing a private CISM team
- Practice skills of critical incident response
- After the crisis- programs to assist organization growth

Two-Day Course 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Corporate Crisis Response: CISM in the Workplace” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

CHICAGO, IL OCT 24-25
Presented by Richard J. Ottenstein, PhD

Domestic Terrorism and Weapons of Mass Destruction: A CISM Perspective



The United States is spending millions of dollars to prepare for, as well as prevent, acts of terrorism. Looking historically at acts of terrorism will provide us with information regarding reactions and long-term consequences of exposure to a terrorist act. Terrorist incidents differ from other disasters. Knowledge regarding these differences is essential to advanced preparation and effective response. What are the risks for your community, organization, loved ones and self? Take an in depth look at these issues including conventional types of terrorism such as kidnapping, hijacking and bombings, as well as a detailed analysis of chemical, biological

CERTIFICATE OF SPECIALIZED TRAINING LEGEND

Core Classes	Electives	Schools & Children	Substance Abuse
Emergency Services	Mass Disasters & Terrorism	Spiritual Care	Workplace & Industry

See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives

Additional Courses

and nuclear/radiological threats, the weapons of mass destruction. This course is essential for emergency responders, CISM teams, mental health professionals, emergency managers, planners, chief executives, department heads of public and private organizations, and others who will be involved with providing humanitarian services after an attack of domestic terrorism or a weapons of mass destruction incident occurs.

Program Highlights:

- Nature of Terrorism
- Psychological profiles of terrorists
- Assessment of risks of terrorism
- Common weapons of terrorism and mass destruction
- Overview of CISM elements useful in the response to terrorism
- Demobilization for emergency services personnel
- Crisis management briefing for communities
- Essential elements in the war against terrorism
- Formulating a comprehensive crisis intervention response
- Necessary skills for interventionists

Two-Day Course 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC; CE credits for Psychologists are not available for this course.

Completion of “Domestic Terrorism and Weapons of Mass Destruction: A CISM Perspective” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI **AUG 8-9**
Presented by Douglas J. Mitchell, MPA

Emotional & Spiritual Care in Disasters

This advanced level course will enhance your skills to provide effective emotional and spiritual care (ESC) to meet the disaster-related needs of disaster responders and disaster affected families and individuals within disaster operations. This course builds on the crisis intervention principles taught in the Critical Incident Stress Management (CISM) core courses to effectively integrate these principles within ESC teams for appropriate care throughout the disaster continuum from the immediate to long-term recovery process.

This course is designed for trained clergy, chaplains, mental health professionals, and CISM trained crisis responders who desire to enhance their skills in providing Emotional and Spiritual Care to survivors of disaster and trauma. Suggested but not mandatory prerequisites: Individual Crisis Intervention & Peer Support; Group Crisis Intervention; Pastoral Crisis Intervention.

Program Highlights:

- One’s own faith tradition and ESC
- ESC & the Incident Command System
- ESC & disaster relief operations
- Physical, psychological, emotional impact of disasters
- Behavioral, interpersonal and spiritual impact of disasters
- Range of ESC interventions in the aftermath
- Suitability to provide ESC
- Maintaining health during deployment
- Deployment personal care plans
- Intervention and care giving concepts

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Emotional & Spiritual Care in Disasters” class and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

CHICAGO, IL **OCT 22-23**
Presented by Kevin Ellers, D.Min.

Families and CISM: Developing A Comprehensive Program

Any given crisis can be contagious! Any person who is part of a family unit and who has been affected by a crisis, trauma, or disaster brings the crisis home to the members of the family. The crisis can spread to family members directly through abuse, abandonment, neglect or indirectly through isolation, withdrawal and the like. Family support services should be part of any truly integrated CISM program. Its absence clearly weakens the potential CISM effectiveness. Critical incident stress management with families is a complex topic with specific issues that need to be addressed when working with families.

This course is vital for CISM teams, emergency service professionals, their spouses, significant others, families, organizational leaders, mental health professionals and clergy to establish and maintain an essential family component to CISM network systems. This course requires previous training and experience. ICISF’s “Group Crisis Intervention” should be viewed as prerequisite and “Individual Crisis Intervention and Peer Support” is recommended.

Program Highlights:

- Family & Services Needed
- Family Stress: Types, Sources, and Effects
- What is a “Crisis” for a Family
- Family CISM vs. Standard CISM
- Introduction of the “Example Population”
- Program Development
- Education and Information Programs
- CISM Family Interventions
- Working with the “Immediate Family”
- Children and Trauma

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 general CEUs from UMBC

Completion of “Families and CISM: Developing A Comprehensive Program” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

NASHVILLE, TN **NOV 14-15**
Presented by Thérèse A. Cobb, MSW, BCETS

From Battlefield to Street: One Uniform to Another

Public safety personnel who also have dual roles in the military are facing new challenges today. Military life and deployments often can leave the first responder/combat veteran with traumatic experiences that get “triggered” when they return to serve in their public safety roles. The young child struck by a car, entering a burning building, or the need to draw a service weapon can instantly transport our rescuer mentally back to the battlefield. These instances can be anticipated and dealt with but would you know what to do? How do you apply your CISM skills to the combat veteran?

This course is intended for CISM team peers, clinicians, chaplains, military personnel, and anyone else who may be asked to work with public safety personnel who are also in the military such as veteran’s outreach staff. The information shared and skills taught in this program have also been reported to be helpful for those who work with active duty military personnel.

Program Highlights:

- Types of symptoms present in the returning military veteran
- Principles of combat stress interventions
- Challenges being faced not common to previous military conflicts
- “Lessons learned” about combat stress/psychological injuries
- “Deadly Combat Sins”
- “Battlemind” skills that must be transitioned upon returning home
- “Triggers” that can remind the military veteran of combat experience
- Steps of the RESTORE protocol and where it may be used
- Signs and/or symptoms of Traumatic Brain Injury
- Resources for referral and/or additional help

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “From Battlefield to Street: One Uniform to Another” class and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA **OCT 3-4**
Presented by Tom Greenhalgh

From Trauma to Addictions 

Explore the relationship between exposure to traumas and the often resulting addiction. Those individuals who work in the “helping professions” are statistically at a greater risk for developing addictions. The use of alcohol, drugs and other activities as a means of self-medicating overwhelming job-related stress and chronic exposure to emotionally charged events is often common place. Personality traits and the human culture of “helpers” are looked at, as well as issues of enabling and family dynamics. Good critical incident stress management MUST include an addictions component which addresses these dangers, and gives you the tools necessary to address these dependencies.

This course is for those in the “helping professions” who are at a greater risk to crisis and the potential for substance abuse and addictions and those who work with this specialized population.

Program Highlights:

- Addiction Issues of Concern
- Generalized Adaptation Syndrome
- PTSD, Alcoholism and Addictions
- Extremes of Human Stress
- Assessing Incidents
- Addiction and Suicide
- Enabling, Jackpots & Co-Dependency
- Belief Systems and Recovery
- Roads to Living Clean and Sober
- Living with Someone in Recovery

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 general CEUs from UMBC

Completion of “From Trauma to Addictions” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

CHICAGO, IL **OCT 24-25**
SAN DIEGO, CA **DEC 3-4**
Presented by Sandy Scerra, B.Ed.

Grantwriting: A Management Strategy 

The grant writing process, often overwhelming, can be equally rewarding, as one successfully investigates various funding opportunities to address critically needed training, equipment and personnel. Whether you are a beginner in the grant writing process or have years of experience in writing a fundable application, developing a management strategy will provide you with skills to investigate funding opportunities and to write an effective and winning grant application. This program will cover information from the basics of determining your needs through the submission process and planning strategies of the future. Participants will be able to utilize various strategies to secure funding in order to address disaster responses and operational needs.

This program is intended for first-time or veteran grant writers on CISM teams, as well as managers, leaders or planners in public safety, education, emergency services, chaplains, or anyone involved with an organizations that relies on grants for funding. Participants should bring an idea to the course in which funding could be used to address specific team needs.

Program Highlights:

- Networking to maximize your funding potential
- Public and private grant processes
- Analyzing and identifying the funding needs of your agency
- Impacts of funding disaster response
- Barriers when preparing funding proposals
- Grant proposal process and the CISM objectives
- 3 C’s of grant writing
- Develop your own grant proposal
- Strategies for managing the grant award
- Fostering continued relationship with funding providers

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 general CEUs from UMBC; 14 CE Credits for Psychologists are not available for this course.

Where to Attend:

BOSTON, MA **OCT 3-4**
Presented by Cheryl M. Leonard, MPA, NCSERT, CPDM

Grief Following Trauma 

In the course of one’s career, it is inevitable that professionals will encounter traumatic death and loss issues both personally and professionally. Professionals often feel ill prepared to provide effective care throughout the grief process. This course will cover key grief and loss concepts relating to trauma and traumatic death. Participants will increase their knowledge of how trauma impacts the grief process and will gain skills for evaluating and supporting persons who have experienced traumatic death and loss.

This course is designed for anyone who works with people who experience grief and loss following a traumatic event.

CERTIFICATE OF SPECIALIZED TRAINING LEGEND

Core Classes 	Electives 	Schools & Children 	Substance Abuse 
Emergency Services 	Mass Disasters & Terrorism 	Spiritual Care 	Workplace & Industry 

See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives

Additional Courses

Program Highlights:

- Characteristics of trauma
- Clinical implications of grief
- Primary needs of victims
- What helps and what hurts
- Types of traumatic events
- Traumatic grief and grief reactions
- Death notification
- Applications of the SAFER model
- Supporting grieving people
- Personal self-care plan

Two-Day Course: 8:30 a.m. -5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 general CEUs from UMBC

Completion of “Grief Following Trauma” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA OCT 1-2
Presented by Kevin Ellers, DMIn

Law Enforcement Perspectives for CISM Enhancement

Learn to identify, understand, and work with the “Blue Wall of Silence” in the law enforcement community. Designed to provide insight and understanding of the different types of stress in law enforcement culture from a systems perspectives emphasis, this course will provide practical “back pocket skills” in providing crisis intervention services to law enforcement organizations and individual personnel in crisis.

The LE Perspectives course is intended for law enforcement officers, their families, mental health professionals, chaplains, and organizations that interact within the law enforcement community. It is an excellent course for CISM teams and team members who would want to enhance their understanding of the differences in the law enforcement culture as compared to other first responder cultures.

Program Highlights:

- Community perceptions of the Law Enforcement Profession
- Differentiated Model of oppression in capitalistic systems
- System dysfunctions in the LE culture
- Special considerations when providing CMB group interventions
- Stress areas of a LE officer in crisis
- Specific stress areas to LE officer culture
- Healthy coping mechanisms and resiliency protective factors
- Interventions to a suicide of a LE officer or a LODD
- Addictions and CISM response
- Psychological/emotional perceptions following an officer involved shooting

Two-Day Course: 8:30 a.m. -5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Law Enforcement Perspectives for CISM Enhancement” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI AUG 8-9
Presented by Peter Volkmann, MSW

Line of Duty Death: Preparing the Best for the Worst

One of the toughest situations to face is the line of duty death. The administrative and logistical aspects of a LODD are often overwhelming to those individuals and agencies that are ill prepared. This course will address many of those issues as well as give special attention to pre-incident planning and proper follow-up services.

This interactive class has been designed to prepare Emergency Service providers, military personnel, school administrators, municipal officials, as well as CISM teams who may need to address a Line of Duty Death.

Program Highlights:

- Emotional and psychological impact of LODD
- Critical injury in the line of duty
- Line of duty death or injury notifications
- Additional resources for agencies/professions
- Administrative and logistical action plans
- Debriefing steps of a line-of-duty death process
- Stages of grief
- Cultural differences
- Care for the organization and the surviving family
- CISM components after a line of duty death/injury

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of “Line of Duty Death: Preparing the Best for the Worst” and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

NASHVILLE, TN NOV 14-15
Presented by Paul Antonellis, MA, CEAP
SAN DIEGO, CA DEC 3-4
Presented by Paul V. Jockimo

Managing School Crises: From Theory to Application

Designed to prepare school administrators and all educators for the inevitable crises that occur within schools and/or that effect those in schools, this training reflects the 3 most common phases of a crisis: pre-crisis planning, acute crisis response and post-crisis activities. Special attention is given to the most common pitfalls (those that pose the most threat to school personnel from a liability standpoint) associated with crisis response activities.

Participants of this training are introduced to the CISM framework and specific intervention techniques that can easily be applied within the school setting. These intervention techniques are research-informed and widely recognized for their effectiveness. Participants will be given opportunities to explore the elements of effective crisis management through multiple group activities.

Group Crisis Intervention is recommended as a prerequisite but not required as an overview of intervention techniques will be provided.

Program Highlights:

- Prevalence and nature of school crisis
- Traumatic stress on learning and school milieu
- Major components of crisis management
- Specific goals of crisis intervention and crisis management
- “Standard of Care” as it relates to school crisis management

- CISM as a model of crisis intervention
- Unique role and needs of the building administrator
- Group intervention techniques for school personnel
- Protocol used for large incidents
- Respond to and manage a large-scale incident

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Managing School Crises: From Theory to Application” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI **AUG 6-7**
SAN DIEGO, CA **DEC 3-4**
 Presented by Barbara J. Ertl, LPC, CTS

Pastoral Crisis Intervention



Pastoral Crisis Intervention may be thought of as the combination of faith-based resources with traditional techniques of crisis intervention. Pastoral Crisis Intervention represents a powerful addition to traditional community and organizational psychological support resources. The purpose of this two-day course is to assist the participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated.

Chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest.

Program Highlights:

- Nature of human crisis
- Nature of crisis intervention
- Critical Incident Stress Management (CISM)
- Signs and symptoms of the crisis state
- The “crisis of faith”
- Criteria for psychological triage
- Strategic SAFER-PCI Model
- Common PCI Mistakes
- Challenging PCIs

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of “Pastoral Crisis Intervention” and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA **SEP 30- OCT 2***
 Presented by George S. Everly, Jr., PhD, FAPM, CTS
 *Combined 3-day class for Pastoral Crisis Intervention & Pastoral Crisis Intervention II. Must attend all 3 days to receive certificate of completion.

Pastoral Crisis Intervention II



This course builds on the foundations of ICISF’s “Pastoral Crisis Intervention” class. More specific advanced concepts and specific field applications where pastoral crisis intervention is applied will be covered.

Program Highlights:

- Crisis intervention, CISM and PCI
- Risks and potential adverse reactions
- Advance topics in assessment
- Principals of basic spiritual first aid
- PCI with those expressing theodolitic concerns
- The incident management system (IMS)
- PCI with those expressing suicidal ideation
- PCI with those in acute bereavement
- Principles of death notification
- Principles and practices associated with self-care

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of “Pastoral Crisis Intervention II” and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA **SEP 30- OCT 2***
 Presented by George S. Everly, Jr., PhD, FAPM, CTS
 *Combined 3-day class for Pastoral Crisis Intervention & Pastoral Crisis Intervention II. Must attend all 3 days to receive certificate of completion.

Psychological First Aid



According to the American Psychiatric Association...“It is vital for all disaster workers to have some familiarity with common patterns of reaction to unusual emotional stress and... must also know the fundamental principles of coping most effectively with disturbed people...” The APA therefore has recommended Psychological First Aid (PFA) for all such personnel.

PFA has been recommended by the World Health Organization, the US Institute of Medicine, and the International Red Cross. PFA may be thought of as the most fundamental aspect of applied crisis intervention and disaster mental health. This course is designed to introduce participants to the basic knowledge and intervention techniques associated with the practice of PFA. In addition, this information can serve as the essential platform upon which more advanced individual and group crisis and disaster mental health interventions can be built. These skills will also prove useful in other specialized training such as hostage negotiations.

Program Highlights:

- What is PFA?
- Where does it fit in the continuum of care?
- How does it compare to CISD?
- How does it compare to CISM?
- What are its core elements?
- What are the operational steps for implementing PFA?
- What happens after PFA?

One-Day Course: 8:30 a.m. - 5:00 p.m.

7 Contact Hours; 7 CE Credits for Psychologists; 7 CE Hours for Calif. MFTs & LCSWs; 7 Contact Hours for National Certified Addiction Counselors; OR .7 General CEUs from UMBC; 7 PDHs for EAPs pending approval.

CERTIFICATE OF SPECIALIZED TRAINING LEGEND			
Core Classes	Electives	Schools & Children	Substance Abuse
Emergency Services	Mass Disasters & Terrorism	Spiritual Care	Workplace & Industry
See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives			

Additional Courses

Completion of “Psychological First Aid” and receipt of a certificate indicating full attendance (7 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI AUG 6
SAN DIEGO, CA DEC 3

Presented by George S. Everly, Jr., PhD, FAPM, CTS

Psychotraumatology: A Cognitive Therapeutic Approach

Engage in an in-depth presentation on the nature and treatment of PTSD from a neurocognitive perspective. Participants will be guided through the most recent research and theories on the neurological and psychological foundations of posttraumatic stress with a focus upon treatment and prevention.

This course is designed for psychologists, social workers, psychiatrists, psychiatric nurses and counselors who treat PTSD victims or for those responsible for designing trauma prevention programs.

Program Highlights:

- Diagnostic Criteria for PTSD
- PTSD as a spectrum disorder
- Biological Mechanisms of PTSD
- Psychological & Psychophysiological Methods of diagnosis
- Pathogenic Core of PTSD: Biological & Psychological
- Psychotropic Medications & Relaxation Training
- The ‘Violated World View’ in Trauma
- Re-Integrating Trauma into the ‘World View’
- Cognition Therapy versus Hypnotic Abreaction
- Group Therapy of PTSD: General Consideration

Two-Day Course: 8:30 a.m. - 5:00 p.m.

7 Contact Hours; 7 CE Credits for Psychologists; 7 PDHs for EAPs; 7 CE Hours for Calif. MFTs & LCSWs; 7 Contact Hours for National Certified Addiction Counselors; OR .7 General CEUs from UMBC

Completion of “Psychotraumatology: A Cognitive Therapeutic Approach” and receipt of a certificate indicating full attendance (7 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

CHICAGO, IL OCT 24

Presented by George S. Everly, Jr., PhD, FAPM, CTS

Resilience Training to Improve Mental Health and Performance Under Pressure

Conditions of extreme stress require extraordinary counter-measures. Resilience training improves mental health and helps prevent mental illness. Resilience skills can also improve performance under stress, facilitate recovery from traumatic injury, and promote adaptation across the lifespan. Given the troubling rates in high-risk populations of PTSD, depression, anxiety, suicide, violence, and substance use disorder, the need for resilience training has never been greater. Practical evidence-based and theory-driven resilience principles and skills will be explored. Coping skills taught in clinical settings and in positive psychology will be explored with a view toward primary prevention and training—including cognitive-behavioral, acceptance and commitment therapy, mindfulness, and emotional intelligence.

This course is designed especially for all emergency responders with a personal interest (such as military, police, firefighters, disaster workers) and those who support them, including mental health professionals, pastoral counselors/chaplains, leaders, and peer counselors.

Program Highlights:

- Defining Resilience
- Attributes of resilience
- Potential for primary prevention of PTSD
- Ideal sequence & format for teaching resilience
- Behavioral strengths
- Constructive belief system
- Emotional intelligence
- Social intelligence
- Philosophical & spiritual intelligence
- Pre-crisis preparation

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of “Resilience Training to Improve Mental Health and Performance Under Pressure” and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

BAKERSFIELD, CA SEP 16-17

BOSTON, MA OCT 1-2

Presented by Glenn R. Schiraldi, PhD

Staff Support In The Healthcare Setting

Healthcare has become a high stress environment and the effects of acute, chronic, and cumulative stress on healthcare professionals has become increasingly obvious. This program is designed to explore the types of stressors in the healthcare environment; appropriate stress management and critical incident interventions in the healthcare setting; important modifications of interventions and services; mechanisms to provide staff support; team development considerations; implementation of a crisis support, CISM, or peer support program; and personal coping techniques.

This program is an important building block for any healthcare professional who wishes to explore the implementation of a crisis support, critical incident stress, or peer support program in their organization or in a multi-hospital setting. This program supplements the Individual Crisis Intervention and Peer Support and the Group Crisis Intervention courses.

Program Highlights:

- Critical incidents in the healthcare setting;
- Challenges in providing CISM services
- CISM team interventions that are most effective
- CISM intervention and process issues
- Designing a CISM team for a healthcare organization.
- 3 types of stressors in the healthcare setting
- The nature of givers and the implications for crisis support
- Adaptive and maladaptive coping strategies
- Potential administrative and legal issues
- Considerations in CISM team development

Two-Day Course: 8:30 a.m. – 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of “Staff Support in the Healthcare Setting” and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF’s Certificate of Specialized Training Program.

Where to Attend:

DETROIT, MI **AUG 8-9**
Presented by Patricia L. Tritt, RN, MA

TEAM: Team Evolution And Management 

Crisis intervention and critical incident stress management strategies and interventions can only be effectively delivered through a well-organized and orchestrated crisis response team. Team development and management skills are critical to the effective functioning of a crisis response team. This session will explore: leadership and management strategies; team development activities; team evolution considerations; preventative maintenance; learning from the past; and how to help teams remain healthy.

This course is designed for anyone in a team leadership position or who aspires to contribute to the organization or continued development of a crisis support, CISM, or peer support team. The program is essential to the development and maintenance of these programs.

Program Highlights:

- Framework for an effective CISM Team
- Appropriate policies and procedures for CISM Team operation
- Two management theories and the characteristics of each
- Steps in team development
- Key skills for successful leadership
- Methods to keep teams healthy
- Minimum standards for training of team members
- Barriers to team development
- Group dynamics that effect team operation
- Difficult team maintenance issues

Two-Day Course: 8:30 a.m. - 4:30 p.m.

13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 General CEUs from UMBC

Completion of "TEAM: Team Evolution and Management" and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

BAKERSFIELD, CA **SEP 16-17**
Presented by Patricia L. Tritt, RN, MA

Terrorism: Psychological Impact and Implications  

Acts of terrorism are unparalleled in their potential to undermine psychological stability. This course will explore preparedness and response to terrorism with an emphasis on at-risk populations, coping mechanisms, resiliency, self-care for disaster responders, and lessons learned from the Oklahoma City bombing and the attacks of 9/11/01. Psychological and psychosomatic symptoms will be presented, with discussion of how reactions may vary depending on the type of weapon utilized (chemical, biological, radiological, nuclear, explosive, and cyberterrorism). Other topics will include recent innovations in response to catastrophic disasters and terrorism, including Family Assistance Centers and Respite Centers.

This course is designed for anyone who wants to be prepared for effective response to terrorism, including first responders, emergency managers, the military, health and mental health professionals, chaplains and spiritual care personnel, disaster workers, childcare workers and school personnel, and responders in the corporate sector.

Program Highlights:

- Disaster and their psychological implications
- Trauma, "at-risk" groups, and phases of disaster
- "Disaster invariables" that occur in every disaster
- Terrorism and the intended effects of terrorism
- Impacts of terrorism from personal experience
- "Toxicity factors" of terrorist events
- Factors and situations that influence psychological response
- "Four-step therapeutic conversation"
- Psychological impact of disasters
- "Benign" vs "malignant" psychological reactions

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs, 14 CE Credits for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of "Terrorism: Psychological Impact and Implications" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

CHICAGO, IL **OCT 22-23**
Presented by Tom McSherry, MC

Thought Field Therapy

Thought Field Therapy (TFT) eliminates overwhelming emotional distress in minutes. There are no negative side effects, it does not require the retelling of the events, and TFT works with skeptical individuals. TFT is a non-cognitive approach that uses the control mechanism for the mind, body, and emotions found in the energy system of Chinese medicine. Clients tap with their fingertips on meridian treatment points in specific sequences while thinking of past or future events triggering the overwhelming distress. Standard tapping patterns have been established for most negative emotions based on the causal diagnostic procedures discovered by Dr. Roger Callahan and developed over twenty years with thousands of individuals.

Participants receive the Video: Introduction to Thought Field Therapy, Trauma and Thought Field Therapy by Roger Callahan, PhD, and the Algorithm Training Manual.



"You would not believe how much we do TFT in the Field!" -Deb Boehme, PhD, EMT-I, State Coordinator for the New Mexico CISM Team and Crisis Response Network.

Program Highlights:

- Basic skills to effectively use TFT
- Applications of Algorithms
 - Strategies for integrating TFT
 - Adapting TFT to various populations and settings
 - Overcoming resistance to rapid treatment approaches
 - Anger, Resentment, Guilt & Grief
 - Addictive Urges
 - Simple Phobias
 - Stress Reduction
 - Rapid Relaxation

Two-Day Course: 8:30 a.m. - 5:00 p.m.

CERTIFICATE OF SPECIALIZED TRAINING LEGEND

Core Classes 
Emergency Services 

Electives 
Mass Disasters & Terrorism 

Schools & Children 
Spiritual Care 

Substance Abuse 
Workplace & Industry 

See page 7-8 for more information on Core Curriculum Courses, Specialty Curriculum Courses, and Electives

Additional Courses

14 Contact Hours; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC; CE Credits for Psychologists are not available for this course.

Where to Attend:

SAN DIEGO, CA **DEC 5-6**
Presented by Robert Bray, PhD, LCSW, CTS

Understanding Human Violence: Survival Information for Emergency Services Personnel and Counselors

Emergency services and counselors respond to human-perpetrated violence. Requests involve critical incidents, including domestic violence, workplace violence, psychosis, substance use, and youth violence. This course focuses on enhancing safety by providing information about what is known about these types of violence, so that personnel onsite have a better understanding of what has happened and how to provide care safely. The course reviews the theories of violence and violent acts in the home, the community, and the workplace. An overview of psychological trauma and CISM interventions for victims is presented. The problem of evil is a central focus of this course.

This course is for emergency services, including police, fire, and emergency medical staff. The course is also for counselors who provide crisis care and includes psychiatrists, psychologists, nurses, social workers, school counselors, pastoral counselors, case managers, residential house staff, youth workers, and other in similar fields. This course is a companion workshop to Behavioral Emergencies: Survival Strategies for Emergency Services and Counselors.

Program Highlights:

- Define the six types of common assailants.
- Compare three theories of youth violence.
- Enumerate the characteristics of the core offender.
- Identify the tripartite approach to workplace violence prevention.
- Identify the stages of the domestic cycle of violence.
- List four of the warning signs of youth violence.
- Outline the stages of posttraumatic stress disorder.
- Compare the three sets of posttraumatic stress disorder symptoms for disrupted functioning.
- Evaluate the differing Critical Incident Stress Management interventions for efficacy.
- Compare and contrast the theories of evil.

One-Day Course: 8:30 a.m. - 4:30 p.m.

*13 Contact Hours; 13 CE Credits for Psychologists; 13 PDHs for EAPs; 13 CE Hours for Calif. MFTs & LCSWs; 13 Contact Hours for National Certified Addiction Counselors; OR 1.3 general CEUs from UMBC)**

Completion of "Understanding Human Violence: Survival Information for Emergency Services and Counselors" and receipt of a certificate indicating full attendance (13 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

BOSTON, MA **OCT 3-4**
Presented by Raymond B. Flannery, Jr., Ph.D., FAPM

Working With Victims of Individual and Mass Crimes

This curriculum is designed for those who already have some training or experiential background in individual and/or group crisis intervention, and want to gain a criminal justice perspective on crisis. ICISF recognizes that many crisis interveners encounter crime victims in the course of their individual work and in their work as members of CISM teams.

This course is designed for all CISM practitioners and will enable them to make appropriate referrals to both community- and system-based crime victim assistance programs once initial crisis intervention has been provided.

Program Highlights:

- Overview of Victimology
- Criminal justice and victimology terms
- How the criminal justice system works
- Crime victims' rights
- Community-Based and System-Based Programs available
- Reaction to victimization — psychological, physical, mental and social
- Individual intervention needs of crime victims
- Group Crisis Intervention with crime victims
- Effective collaboration with professional victim service providers
- Resources on victimology

Two-Day Course: 8:30 a.m. - 5:00 p.m.

14 Contact Hours; 14 CE Credits for Psychologists; 14 PDHs for EAPs; 14 CE Hours for Calif. MFTs & LCSWs; 14 Contact Hours for National Certified Addiction Counselors; OR 1.4 General CEUs from UMBC

Completion of "Working With Victims of Individual and Mass Crimes" and receipt of a certificate indicating full attendance (14 Contact Hours) qualifies as a class in ICISF's Certificate of Specialized Training Program.

Where to Attend:

NASHVILLE, TN **NOV 12-13**
SAN DIEGO, CA **DEC 5-6**
Presented by Cheryl Guidry Tyiska

Registration Policies and Information

Certificates of Attendance

In cooperation with UMBC, all ICISF conference participants will be awarded general Continuing Education Units (CEUs) from UMBC on their attendance certificate. These attendance certificates are distributed on-site at the completion of each class to participants whose attendance has been verified by checking in at the Conference Registration Desk before 10:00 a.m. daily. Participants who do not pick up their certificate must contact the ICISF office to receive it and may be charged an additional fee. If pre-payment or invoicing instructions (Purchase Order) are not provided, Certificates of Attendance will be withheld from attendees until payment is received by ICISF.

UMBC CEUs are awarded in a ratio of one Continuing Education Unit for every 10 Contact Hours (refer to course descriptions for Contact Hours & UMBC CEUs). ICISF certificates of attendance are not proof of profession specific CE/Contact Hours. Many national, state and local licensing boards and professional organizations will grant Continuing Education credit for attendance at our courses (save this brochure and your Certificate of Attendance). It is the responsibility of the participant to determine if his or her licensing board will accept these CEUs.

Group Discounts

Discounts are available to groups of 5 or more registrants. All registration forms must be submitted together along with payment. The group discount may not be applied retroactively. For additional information please contact Michelle W. at MichelleW@icisf.org

Official Language

All courses at the ICISF Conference will be presented in English.

Official Transportation

AirTran Airways: To take advantage of a 10% discount on the lowest available AirTran Airways one-way fare, call the AirTran EventSavers Department toll free at 1 (866) 683-8368, 8am to 9pm EST, Monday through Friday. Reference Event Code ICISF09 to obtain this discount. Reservations may only be made by phone via the toll free number noted above to enjoy the benefits of this discount program. The EventSavers program offers attendees the advantages of no minimum stay length or Saturday night requirement, advance seat assignments at time of booking, and a one-time waiver of the Change Fee per reservation for any name or itinerary change. EventSavers fares are not refundable.

Avis Rent A Car Systems, Inc. is offering special rental rates for all attendees of this conference who use ICISF's assigned Meeting Avis Discount Number J992186 while making reservations. Reservations may be made by calling (800) 331-1600 and mention above discount number or on-line www.avis.com.

Enterprise Rent-A-Car is offering special rental rates for all ICISF attendees who use ICISF's assigned Corporate Number 18B2341 and initials ICI while making reservations. Reservations may be made by calling (800) 261-7331 and mention above corporate number and initials or on-line at www.enterprise.com. This code may be utilized anytime for business or personal use.

Conference Attire

For all courses casual to business casual attire is perfectly appropriate. Something to keep in mind when packing—meeting room temperatures are often cool and can be difficult to regulate quickly, especially when there are large numbers of people in a large room, or large numbers of people in a small room. Be prepared by dressing in layers, which will allow you to remove a layer when the room is hot, or add a layer when the room is cold.

Class Start and End Times

Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend. Contact hours on certificates are determined based on verified attendance.

Fees and Payment Information

Fees are listed in US Funds and cover registration, handout materials, coffee breaks and certificate of attendance. Total fees are charged upon receipt of registration. No verbal billing instructions will be accepted.

Attendees are responsible for their own lodging arrangements, as well as air/ground transportation to and from the conference facility. Hotel may charge extra for parking.

Registration confirmations are emailed two weeks prior to course date. ICISF recommends any non-refundable travel arrangements be made after receipt of your confirmation. If ICISF cancels a class (see below) ICISF is not responsible for any expenses incurred by individual registrants.

For your convenience we accept: Visa, Master Card, Discover, and American Express. All checks and/or money orders will only be accepted in US Dollars from a US Bank payable to: International Critical Incident Stress Foundation, Inc., 3290 Pine Orchard Lane, Suite 106, Ellicott City, MD 21042. FEDERAL I.D. # 52 -1676953. \$20.00 fee for all returned checks. Late charge assessed if registration, PO Copy, OR payment received after conference early registration date.

Cancellation Policy

Cancellations are required to be submitted in writing. A full refund, less a \$25.00 administrative fee, will be provided only for registrants who send a cancellation notice received no later than the conference early registration date. Cancellations received between the early registration date and the first day of the conference start date will be issued a credit letter for the amount paid less a \$25.00 administrative fee, which can be utilized towards an ICISF Regional Conference registration fee within two years of the date of credit letter. Cancellations received after the start date of the conference and "no shows" are not eligible for refund or credit. One person may substitute for another who is unable to attend a specific conference on the condition that a letter from the original registrant authorizing the substitution accompanies the new registrant prior to the conference start date and a \$25.00 change fee.

In the event the International Critical Incident Stress Foundation, Inc. finds it necessary to cancel a course because of insufficient registration or other reasons beyond our control, notice will be given to all affected registrants via email as soon as possible and a refund of cancelled course fees paid will be given to registrants affected. ICISF recommends any non-refundable travel arrangements be made after receipt of your confirmation. If ICISF cancels a class ICISF is not responsible for any expenses incurred by individual registrants.

Refunds are paid in U.S. funds, by the original payment method to the original payor. ICISF, Inc. also reserves the right to make instructor changes as necessary without prior notification.

Donations to ICISF

Please consult your tax advisor for specific tax advice.

Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration!

For every 50 Conference on-line registrations received by each conference's early registration date, ICISF will hold one prize drawing on-site during that particular Conference from those on-line registrants. Winner will receive a refund of that Conference registration fee, up to a maximum of \$350. The final refund amount excludes membership dues. Refund will be paid to the original payor via the original registration payment method. Please allow three weeks for processing of refunds.

ICISF Conference Registration

Detroit, MI • August 6-9, 2009

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to:
 ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601



Thu Aug 6	Fri Aug 7	Sat Aug 8 & Sun Aug 9
Psychological First Aid	Group Crisis & Individual Crisis Intervention	
Strategic Response to Crisis		Domestic Terrorism and Weapons...
CISM: When Disaster Strikes...		Law Enforcement Perspectives...
Managing School Crises...		Staff Support in the Healthcare...

Circle Your Course Selection(s) Above

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military | Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):

Friend or coworker Web Link _____ Trade Show _____ Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

1) ICISF Membership Dues

Current ICISF Member? NO YES (Member # _____)
 JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

2) Conference Course Fees (Circle Course Selection on class schedule above)

If Attending One Day.....Member \$149.00..... Non-Member \$175.00
 If Attending Two Days.....Member \$298.00..... Non-Member \$350.00
 If Attending Three Days.....Member \$447.00..... Non-Member \$525.00
 If Attending Four Days.....Member \$510.00.....*Non-Member \$600.00
 *\$100 discount from daily rate included in this fee

Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.

Subtotal for Registration

3) Late Registration charge if registration, PO copy, OR payment received after **July 20, 2009**

• \$50 for 1 course • \$75.00 for 2 or 3 courses

*Registration forms submitted via mail or fax must be received with PO copy or payment by **July 20, 2009** to avoid late charges.*

Subtotal for Late Charges.....

4) Donation to ICISF.....

Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL.....

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date : ____/____/____ Sec.Code: _____

Signature: _____

CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.

Late charge assessed if registration, PO Copy, OR payment received after **July 20, 2009**.

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to: ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601

Please DO NOT submit applications to be received after **August 2, 2009**. Instead bring the completed registration with you to the conference for onsite registration.


LAST NAME


FIRST NAME

ICISF Conference Registration


Bakersfield, CA • September 16-19, 2009

3 Easy Ways to Register:

 **Secure Online:** www.icisf.org/registration
Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

 **Mail to:**
ICISF
3290 Pine Orchard Lane, Ste. 106
Ellicott City, MD 21042



 **Fax to:** (410) 750-9601

Wed Sep 16 & Thu Sep 17	Fri Sep 18 & Sat Sep 19
Group Crisis Intervention	Individual Crisis Intervention
Resilience Training to Improve Mental...	Advanced Group Crisis Intervention
TEAM: Team Evolution and Management	Comprehensive Crisis Preparation...

Circle Your Course Selection(s) Above

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military | Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):

Friend or coworker Web Link _____ Trade Show _____ Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

1) ICISF Membership Dues

Current ICISF Member? NO YES (Member # _____)

JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

2) Conference Course Fees (Circle Course Selection on class schedule above)

If Attending One Day Member \$149.00 Non-Member \$175.00

If Attending Two Days Member \$298.00 Non-Member \$350.00

If Attending Three Days Member \$447.00 Non-Member \$525.00

If Attending Four Days Member \$510.00 *Non-Member \$600.00

*\$100 discount from daily rate included in this fee

Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.

Subtotal for Registration

3) Late Registration charge if registration, PO copy, OR payment received after **August 31, 2009**

• \$50 for 1 course • \$75.00 for 2 or 3 courses

Registration forms submitted via mail or fax must be received with PO copy or payment by **August 31, 2009** to avoid late charges.

Subtotal for Late Charges

4) Donation to ICISF

Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date: ____/____/____ Sec.Code: _____

Signature: _____


CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.


Late charge assessed if registration, PO Copy, OR payment received after **August 31, 2009**.

3 Easy Ways to Register:

 **Secure Online:** www.icisf.org/registration

Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

 **Mail to:** ICISF
3290 Pine Orchard Lane, Ste. 106
Ellicott City, MD 21042

 **Fax to:** (410) 750-9601

Please DO NOT submit applications to be received after **September 12, 2009**. Instead bring the completed registration with you to the conference for onsite registration.

LAST NAME

FIRST NAME

ICISF Conference Registration

Boston, MA • September 30 - October 4, 2009

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to:
 ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601



Wed Sep 30	Thu Oct 1	Fri Oct 2	Sat Oct 3	Sun Oct 4
Group Crisis & Individual Crisis Intervention...			Suicide Prevention...	
Pastoral Crisis Intervention I & II			Strategic Response to Crisis	
CISM Application with Children			From Battlefield to Street...	
Grief Following Trauma			Grantwriting...	
Resilience Training to Improve...			Understanding Human Violence..	

Circle Your Course Selection(s) Above

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military |

Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):

Friend or coworker Web Link Trade Show Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

1) ICISF Membership Dues

Current ICISF Member? NO YES (Member # _____)

JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

2) Conference Course Fees (Circle Course Selection on class schedule above)

If Attending One Day.....Member \$149.00..... Non-Member \$175.00
 If Attending Two Days.....Member \$298.00..... Non-Member \$350.00
 If Attending Three Days.....Member \$447.00..... Non-Member \$525.00
 If Attending Four Days.....Member \$510.00.....*Non-Member \$600.00
 If Attending Five Days.....Member \$659.00.....*Non-Member \$775.00

*\$100 discount from daily rate included in this fee

Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.

Subtotal for Registration

3) Late Registration charge if registration, PO copy, OR payment received after **September 14, 2009**

• \$50 for 1 course • \$75.00 for 2 or 3 courses

Registration forms submitted via mail or fax must be received with PO copy or payment by **September 14, 2009** to avoid late charges.

Subtotal for Late Charges.....

4) Donation to ICISF.....
 Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL.....

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date : ____/____/____ Sec.Code: _____

Signature: _____

CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.

Late charge assessed if registration, PO Copy, OR payment received after **September 14, 2009**.

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration

Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to: ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601

Please DO NOT submit applications to be received after **September 26, 2009**. Instead bring the completed registration with you to the conference for onsite registration.

LAST NAME

FIRST NAME

ICISF Conference Registration

Chicago, IL • October 21-25, 2009

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to:
 ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601



Wed Oct 21	Thu Oct 22	Fri Oct 23	Sat Oct 24	Sun Oct 25
Group Crisis & Individual Crisis Intervention...		Advanced Group Crisis...		
Suicide Prevention...		Corporate Crisis Response		
Emotional and Spiritual Care...		From Trauma to Addictions		
Terrorism: Psychological...		Psycho-traumatology	Best Training Practices	
				Changing Face of Crisis..

Circle Your Course Selection(s) Above

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military | Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):
 Friend or coworker Web Link _____ Trade Show _____ Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

- 1) ICISF Membership Dues
 Current ICISF Member? NO YES (Member # _____)
 JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

- 2) Conference Course Fees (Circle Course Selection on class schedule above)
- If Attending One Day.....Member \$149.00..... Non-Member \$175.00
 If Attending Two Days.....Member \$298.00..... Non-Member \$350.00
 If Attending Three Days.....Member \$447.00..... Non-Member \$525.00
 If Attending Four Days.....Member \$510.00.....*Non-Member \$600.00
 If Attending Five Days.....Member \$659.00.....*Non-Member \$775.00
 *\$100 discount from daily rate included in this fee
 Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.
- Subtotal for Registration

- 3) Late Registration charge if registration, PO copy, OR payment received after **October 5, 2009**
 • \$50 for 1 course • \$75.00 for 2 or 3 courses
 Registration forms submitted via mail or fax must be received with PO copy or payment by **October 5, 2009** to avoid late charges.
- Subtotal for Late Charges.....

4) Donation to ICISF.....
 Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL.....

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date : ____/____/____ Sec.Code: _____

Signature: _____

CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.

Late charge assessed if registration, PO Copy, OR payment received after **October 5, 2009**.

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to: ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601

Please DO NOT submit applications to be received after **October 17, 2009**. Instead bring the completed registration with you to the conference for onsite registration.

LAST NAME

FIRST NAME

ICISF Conference Registration

Nashville, TN • November 11-15, 2009

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to:
 ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042



Fax to: (410) 750-9601

Wed Nov 11	Thu Nov 12	Fri Nov 13	Sat Nov 14	Sun Nov 15
Group Crisis & Individual Crisis Intervention...			Advanced Group Crisis...	
Building Skills...			Strategic Response to Crisis	
Changing Perspectives in Disaster...			Families and CISM...	
Comprehensive Crisis Preparation...			Line of Duty Death...	
Working with Victims...			Best Training	
			Changing Face of Crisis..	

Circle Your Course Selection(s) Above:

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military | Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):

Friend or coworker Web Link _____ Trade Show _____ Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

1) ICISF Membership Dues

Current ICISF Member? NO YES (Member # _____)
 JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

2) Conference Course Fees (Circle Course Selection on class schedule above)

If Attending One Day.....Member \$149.00..... Non-Member \$175.00
 If Attending Two Days.....Member \$298.00..... Non-Member \$350.00
 If Attending Three Days.....Member \$447.00..... Non-Member \$525.00
 If Attending Four Days.....Member \$510.00.....*Non-Member \$600.00
 If Attending Five Days.....Member \$659.00.....*Non-Member \$775.00

*\$100 discount from daily rate included in this fee

Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.

Subtotal for Registration

3) Late Registration charge if registration, PO copy, OR payment received after **October 26, 2009**

• \$50 for 1 course • \$75.00 for 2 or 3 courses

Registration forms submitted via mail or fax must be received with PO copy or payment by **October 26, 2009** to avoid late charges.

Subtotal for Late Charges.....

4) Donation to ICISF

Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date: ____/____/____ Sec.Code: _____

Signature: _____

CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.

Late charge assessed if registration, PO Copy, OR payment received after **October 26, 2009**.

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration

Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to: ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601

Please DO NOT submit applications to be received after **November 7, 2009**. Instead bring the completed registration with you to the conference for onsite registration.

LAST NAME

FIRST NAME

ICISF Conference Registration

San Diego, CA • December 3-6, 2009

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to:
 ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601



Thu Dec 3	Fri Dec 4	Sat Dec 5	Sun Dec 6
Psychological First Aid	Group Crisis & Individual Crisis Intervention		
Suicide Prevention, Intervention...	Advanced Group Crisis Intervention		
From Trauma to Addictions	CISM Application with Children..		
Line of Duty Death...	Comprehensive Crisis Preparation.		
Managing School Crises...	Thought Field Therapy		
	Working with Victims...		

Circle Your Course Selection(s) Above:

Personal Information PLEASE PRINT OR TYPE

LAST NAME _____ FIRST NAME _____ Credentials (Maximum 3) _____

ADDRESS _____ CITY, STATE _____ POSTAL/ZIP CODE _____ Address is: WORK HOME

WORK PHONE NO. (_____) _____ HOME PHONE NO. (_____) _____

EMAIL (Block print clearly): _____ Check here if you DO NOT wish to receive ICISF email updates

COMPANY OR ORGANIZATION: _____

PRIMARY OCCUPATION (Circle only one): Psychologist | Social Worker | Substance Abuse Counselor | Counselor | Fire | EMS | Law Enforcement | Nurse | Education | Healthcare | Military | Faith-Based Providers | Business & Industry | EAP | Transportation | Student | Other: _____

Have you attended any prior ICISF Courses? YES NO If no, how did you hear about us? (Circle only one and list specifics):
 Friend or coworker Web Link _____ Trade Show _____ Other _____

CISM Team? YES NO If Yes, provide Team Name: _____

Check here if you require special arrangements to accommodate a disability.

- 1) ICISF Membership Dues
 Current ICISF Member? NO YES (Member # _____)
 JOINING / RENEWING NOW (CIRCLE membership options below)

	Level One Membership		Level Two Membership	
	One Year	Two Years	One Year	Two Years
US Resident	\$50.00	\$85.00	\$110.00	\$195.00
International	\$55.00	\$95.00	\$125.00	\$225.00

Subtotal for Membership

- 2) Conference Course Fees (Circle Course Selection on class schedule above)
 If Attending One Day.....Member \$149.00 Non-Member \$175.00
 If Attending Two Days.....Member \$298.00 Non-Member \$350.00
 If Attending Three DaysMember \$447.00 Non-Member \$525.00
 If Attending Four DaysMember \$510.00*Non-Member \$600.00
 *\$100 discount from daily rate included in this fee
 Instruction start and end times may vary by class and by day. Please look closely at the times for the particular class you will attend.

Subtotal for Registration

- 3) Late Registration charge if registration, PO copy, OR payment received after **November 16, 2009**
 • \$50 for 1 course • \$75.00 for 2 or 3 courses
 Registration forms submitted via mail or fax must be received with PO copy or payment by **November 16, 2009** to avoid late charges.

Subtotal for Late Charges.....

- 4) Donation to ICISF.....
 Please consult your tax advisor for specific tax advice.

5) GRAND TOTAL

PAYMENT INFORMATION

(ICISF reserves the right to charge the correct amount if different from the total payment listed at left.)

P.O. # _____ Attach a copy to this form

VISA MasterCard AmEx Discover

Name as it appears on credit card: _____

Credit Card #: _____

Exp. Date : ____/____/____ Sec.Code: _____

Signature: _____

CHECK ENCLOSED, payable to ICISF, Inc. (U.S. Dollars, U.S. Bank), \$20.00 fee on all returned checks.

Late charge assessed if registration, PO Copy, OR payment received after **November 16, 2009**.

3 Easy Ways to Register:

Secure Online: www.icisf.org/registration
 Register On-Line and earn a chance to WIN up to \$350.00 of your Regional Conference Registration! See page 21 for more details and restrictions.

Mail to: ICISF
 3290 Pine Orchard Lane, Ste. 106
 Ellicott City, MD 21042

Fax to: (410) 750-9601

Please DO NOT submit applications to be received after **November 28, 2009**. Instead bring the completed registration with you to the conference for onsite registration.

LAST NAME

FIRST NAME



Become an ICISF Approved Instructor: 2009 Approved Instructor Program

The latest training and education on Comprehensive Crisis Intervention Systems

You can become trained as an ICISF Approved Instructor and be authorized to teach many of our courses. The prerequisites and requirements vary for each program and are available on our website.

- | | | |
|---|-------------------------|---------------|
| • Pastoral Crisis Intervention | July 27-29, 2009 | Baltimore, MD |
| • Building Skills for the Crisis Intervention Teams | July 31- August 2, 2009 | Columbia, MD |
| • Grief Following Trauma | July 31- August 2, 2009 | Columbia, MD |
| • Strategic Response to Crisis | October 22-24, 2009 | Chicago, IL |
| • Pastoral Crisis Intervention II | November 11-13, 2009 | Nashville, TN |
| • Comprehensive Crisis Preparation
and Response in the Workplace | November 11-13, 2009 | Nashville, TN |

If you are interested in applying for any of the above scheduled programs, please email AISupport@icisf.org with which programs are of interest to you. Additional information including prerequisites, fees, application deadlines, and application form will be forwarded for your review.

Additional programs to be added - please check our website for updates!

www.ICISF.org or AISupport@icisf.org



Bring ICISF training to your area

The latest training and education on Comprehensive Crisis Intervention Systems

Speakers Bureau Program

- Dynamic speakers
- Avoid travel costs - train your staff at your site
- Highest quality professional programs
- Wide variety of stress, crisis intervention and disaster psychology courses
- Specialized topics to suit your needs
- Keynotes, General Sessions and Breakouts

Host a 2010 Regional Conference

- Earn Scholarships to attend classes
- Choose classes to suit your training needs
- Earn a portion of the conference net profit
- Network with other CISM Practitioners from around the World
- Discuss issues facing you or your team with ICISF faculty & staff

www.ICISF.org or call Terri (410) 750-9600